

S.C. Electrocentrale Deva S.A.

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DECLARATION OF THE GENERAL MANAGER

REGARDING

POLICY OF S.C. ELECTROCENTRALE DEVA S.A. IN QUALITY ASSURANCE AND CONTROL

S.C. Electrocentrale DEVA S.A. is a company that focuses on continuously increasing customer satisfaction whilst mitigating the impact of the company's activities on the environment.

By maintaining the quality of the electricity and thermal energy generated by S.C. Electrocentrale Deva S.A. we aim at showing our customers that our company is concerned about the continuous improvement of the performance of its technical processes and about meeting the demands and expectations of all parties concerned (customers, suppliers, business partners, employees, civil society).

To that end we enforce and maintain the Integrated Quality and Environment Management System, as a component of the general management of our power plant, in compliance with the requirements of the relevant standards EN ISO 9001/2001 „Quality Management Systems” and EN ISO 14001/2005.

In order to achieve the general goals of S.C. Electrocentrale DEVA S.A., as well as to improve the quality of the generated electricity and thermal energy, as General Manager, I supervise and I am responsible for:

- processing and implementation of the Integrated Quality and Environment Management System documents at all management and executive levels within the company organisation;
- communication regarding the importance of customer satisfaction and of complying with the laws and regulations in force within the company organization;
- satisfying the customers' electricity and thermal energy demands, at lowest costs and in accordance with the required quality parameters, under conditions of safety, reliability and limited impact on the environment, whilst reducing the production costs and optimising the technical processes.
- application of the leadership principle within the organization;
- conducting regular reviews of the Integrated Quality and Environment Management System implementation.

The company management ensures permanent and effective enforcement of the quality policy within the organization, and also consistence of the quality policy with all the other policies: environmental, personnel, financial, health and safety policies etc. The quality policy is updated whenever necessary in order to ensure its continuous consistence with the goals and strategies of the organization.

The General Quality Objectives are:

1. Continuous increase in customer satisfaction.
2. Improvement of the technical performance of the company's power systems and equipment, to comply with the required and regulated quality parameters.
3. Development of the professional competence of the company's personnel that carry out activities influencing the quality of generated electricity and thermal energy.
4. Certification and maintenance of the Integrated Quality and Environment Management System and continuous improvement thereof as applied at S. C. Electrocentrale Deva S.A.
5. Reduction of the losses on the thermal energy and hot water transport and distribution network.

As General Manager, I undertake, by the authority vested in me as well as by setting a personal example, to enforce this policy and to ensure all the necessary resources for the effective enforcement of the Integrated Quality and Environment Management System.

15.02.2008

**GENERAL MANAGER
Dipl. Eng. Victor Marian BUCULEȚ**